

## Upper Dales Health Watch

*The Patient Participation Group for the Central Dales Practice*

### Synopsis of the meeting held on 12<sup>th</sup> September 2023

- It was agreed a discussion would take place with an ICB representative concerning the installation of **wi-fi at Sycamore Hall**. The building does need to have wi-fi for all its residents and it currently costs The Health Accommodation Trust (HAT) £64 a month to supply wi-fi to the Step-up Step-down room. It would really help visiting GPs/ANP to be able to use wi-fi when visiting patients at Sycamore Hall.
- Both **'Flu & Covid injections** will be carried out by the CDP. The intention is to complete this by the end of October. Housebound patients, those at Sycamore Hall and those at risk are being contacted first. Other patients will be contacted as vaccine arrives. Hopefully patients will get both injections at the same time, but that will depend on when supplies become available.
- **Staffing** – Laura Dent has moved to a new job and will be replaced by Sahira Schutte at the beginning of November. Sahira is a Pharmacy Technician so will have greater pharmaceutical knowledge than a dispenser. Sue Teasdale (Dispensing lead at Aysgarth) is retiring, and Richard Cloughton will take her place.
- A second GP Assistant (modern name for a Medical Secretary) will be appointed to support Sarah Weatherald. The person appointed will spend one day a week on Reception to get some face-to-face patient experience. Medical Secretaries submit and chase referrals, support patients make hospital appointments, and deal with discharge letters etc. This work has increased since Sarah was appointed, hence the need for another person to fulfil this very valuable role, allowing GPs and the ANP to spend more time with patients.
- The **NHS@75 report** can be found at: -  
<https://humberandnorthyorkshire.org.uk/campaigns/nhs-75/>
- it is hoped that construction of the **Catterick Integrated Care Centre (CICC)** will commence in January 2024 and the doors should open in 2026. The civilian services will be available to patients in the former Richmondshire area as well as to the Harewood patients. There is no sign of dentistry being offered to non-military personnel on this site at present.
- **Medication deliveries** can be made **to Dent patients** given a reasonable amount of notice. These would probably be on a Friday.

Jane Ritchie, Hon. Secretary  
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